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Ref: No. ROOTS/443/2021-IT

Dated:13/01/2022

NOTICE INVITING TENDER (e-Tender)

e-Tenders under two bid system are invited from eligible vendors for set up, assist, manage, support & operate the **Global Contact Center for NORKA Roots** in a fully outsourced model. Tender forms and other tender details can be downloaded from the website www.etenders.kerala.gov.in.

Date of e-Tender	13/01/2022
Pre-Bid Meeting	19/01/2022 at 10:30 am
Bid Submission End Date	07/02/2022 up to 6 pm
BID Opening Date	09/02/2022 at 10.30 am
Date & Time for Presentation	09/02/2022 at 11.30 am
EMD	50000/-
Mode of submission of tender	Online at www.etenders.kerala.gov.in